

Emily Hall

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EDUCATION

The Pennsylvania State University

B.A. in English

Minors in Technical Writing and Information Sciences and Technology

University Park, PA

3.6 GPA

2017

EXPERIENCE

Appian Corporation

Information Developer – Intern

Reston, VA

May - August 2016

- Authored documentation for quarterly software release
- Redesigned customer-facing documentation website
- Monitored and resolved existing documentation maintenance
- Designed company style guide for new hires
- Established new style standard for screenshots
- Copyedited new documentation

Office of the President and Provost

Administrative Support

University Park, PA

September 2014 - Present

- Copyedits speeches and office documents
- Compiles News & Notes for president's meetings
- Creates content for Provost website
- Assists president and provost's speech writer
- Aids in migration from physical files to electronic database
- Organizes meetings and materials

SKILLS

- Adobe InDesign
- Adobe Photoshop
- CSS
- C++
- Git
- HTML
- Markdown
- SnagIt

INVOLVEMENT

Xi Zeta Chapter of Sigma Tau Delta English Honor Society

- Webmaster on the Executive Committee
- Founding Member

Kalliope Undergraduate Literary Magazine

- Nonfiction Committee Member
- Copyediting Committee Member